

ViiV ISS Portal

CONFIDENTIAL – FOR INTERNAL USE AND PLANNING PURPOSES ONLY



ViiV ISS Portal

Training Guide

January 2017

CONFIDENTIAL – FOR INTERNAL USE ONLY

ViiV ISS Portal Training Guide Index



- Goals and Overview
- High Level ISS Process
- System Use Guidance
 - Access and First Login
 - <u>Access and Login</u> (after first Login)
 - Update User (Investigator) Profile
 - <u>Create and Submit a Concept</u>
 <u>Proposal</u>
 - Complete a Study Proposal
 - <u>Submitting/Sharing Files</u>

- <u>Study</u>
 <u>Management/Tracking</u>
 - Overview and General Use
 - Funding
 - Drug Supply
 - <u>Study Milestones</u>
 - <u>Enrollment</u>
 - Publications





Training Goals



- 1. Introduce the ViiV ISS Portal and general use of its functions.
- 2. Explain the process for using the ViiV ISS portal for a study proposal from Concept through Study Execution and Publications.
- 3. Understand the system to successfully submit and share information with ViiV during ISS process.





- The portal is a publicly accessible web site which will allow investigators to understand the ViiV ISS program, create study proposals and interact with ViiV during the study proposal and execution process.
- Several of the portal functions require a user to log in to the system.
 Login credentials will be provided to approved investigators.





- Available to all approved investigators at <u>iss.viivhealthcare.com</u>
- The ViiV ISS Portal is designed as a tool for the investigator to:
 - Create and submit a study proposal to ViiV
 - Complete electronic forms which are provided by the system to collect required proposal information.
 - Share files with ViiV related to study proposal, execution, and publication.
 - Report and update on study progress
 - Be notified via email at key points in the progression of the ISS proposal submission, review, and execution processes.





- Investigator is granted access to the system
- Investigator submits a short form summarizing the Concept for the study proposal for review and acceptance.
- Following acceptance of the concept a full study proposal is submitted along with supporting documentation for review and approval.
- Following approval the system will support collaboration for collecting final protocol information, performing the safety review, and developing the contract.
- Following execution of the contract the system will support study tracking and status updates during execution including drug supply and payments.
- The system will support interactions with the publications review team for interim study presentations, final manuscript, and any publications following fulfillment of contractual obligations.





- The following series of slides will walk through the primary sections of the application and outline the use of the system.
- There is information in the User Guidance section of the system with general Q&A aids to assist the investigator.





- The ViiV ISS System can be accessed by external investigators at the following URL.
 - iss.viivhealthcare.com
- Each investigator will be asked to provide some basic information and agree to have an account created before ViiV Healthcare will create the investigator account.
- Once the investigator has received notification that the account has been created then can follow the process described on the following slides to go through the initial login and set a password, and then to complete their profile information.



First Login (1 of 6)





Access the system at iss.viivhealthcare.com

Û

First Login (2 of 6)







First Login (3 of 6)







First Login (4 of 6)







First Login (5 of 6)







First Login (6 of 6)





Once the password has been set you will be returned to the normal Login screen and you can log into the application. (See Login to the System)



Accessing the System



 WiV Healthcare External P × M Training demonstration - × ← → C □ ga-test2-portal.corp.idea-point.com/Default.aspx 		Click here to login.
Image: Apps Image: Google Image: CognizantEmail Image: OneCognizant Image: GRC Central Image: CognizantPeoplesoft Image: CognizantPeoplesoft Image: CognizantEmail Image: Cogn	ViiV Heltahcare Extern WQA VIIV ISS External P QA IP Already have an account?	Menu bar will appear on each page
ViiV Healthcare Investigator-Sponsored Studies Programme ViiV Healthcare is an independent, global specialist HIV company established in 2009 with commitment to deliver innovative new options for the care and treatment of people living with HIV/AIDS. As part of the commitment, we recognize the valuable role that our support of investigator-sponsored studies (ISS) plays in fulfilling this mission. An investigator-sponsored study is a research effort where the sponsor of the work is the investigator, healthcare institution, or some form of medical network external to ViV and is seeking our support to conduct the work. This support can be in the form of product, funding, or a combination of both. Image: Method State Market State Ma	Report a suspected side effect, pease use the online reporting form below. This facility is provided under our service agreement with GlaxoSmithKline (GSK), so please choose 'vii' Hadthcare medicines' from the drop- down product list on the form. In North America, you can report a side effect via the GSK Response Center at 1-888-825- 529, Monday-Friday, 8am - 8pm ET.	Clicking a menu option that requires login will take you to the login page if you are not logged in

Access the system at <u>iss.viivhealthcare.com</u>

Û

Login to the System





If you select forgot password it will take you to a screen to provide your email and limited information. You will receive a code in your email to enter which will allow you to set/reset your password. (See <u>Initial Login</u>)



Complete/Edit Profile (1 of 2)



W ViiV Healthcare External P X Ym ViiV Healthcare External P Ym ViiV ViiV Heltahcare External P Ym ViiV SS External P X Ym ViiV Heltahcare External P X						Select Create/Edit Profile	
Edit P Please prov contact info Prefix First Name Last Name Suffix	My Submissions Profile vide us with your conta rmation as needed. Prof viivp3 mattes mattes	Create a Submission	Create / Edit Profile	Tools and Templates	User Guidance		Complete or update existing profile information.
Title	zip	oc.docx			<u>↓</u> Show all dow	✓ mloads ×	your email

ViiV will create a minimal user profile. However, you will be expected to update the profile and complete the extended information at or before the time your full proposal is submitted. You will also be asked to update your profile at various times to maintain compliance with ViiV standards.



Complete/Edit Profile (2 of 2)



W ViV Healthcare External P × Training demonstration - × ← → C	Answer all the questions on the form
A member of any advisory board to a government? Yes No A member of a formulary committee, or responsible for purchasing decisions for Government hospitals or other state-owned bodies, or responsible for allocating or influencing expenditures of government funds? Yes No	
Responsible for performing regulatory inspections, or granting government authorisations or licenses? ● ● Yes ● No Do you or an immediate family member: Have ownership of any entity that that provides services or products to ViiV? ● Yes ● No Have an ownership control interest in any healthcare entity that has business with government (excluding interests of less than 0.1% in publicly traded companies and excluding interests of less than £3,000 in value)? ● Yes ● No	Click "Update" to save your changes.
Update ©2016 ViiV Healthcare. Accessibility Privacy policy Terms of use Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions Image: Terms and conditions	

The profile includes information related to conflict of interest and similar things related to ViiV standards and due diligence. Updates will be requested when needed based on ViiV policies.





- The first step in the process of submitting a Study Proposal to ViiV Healthcare is to create the Concept Proposal which is the initial Submission including a high level overview of the proposed study.
- This process is started by selecting the "Create a Submission" button on the main application menu bar.
- The key steps in this part of the process are:
 - Discuss Concept with ViiV Contact
 - Create a Submission
 - Complete Attestation Statement
 - Complete Concept Form



Create a Submission (1 of 4)



★ Bookmark Manager × ★ → C □ □ □ ← → C □ □ □ ↓ Agartest2-portal.corp.idea-point.com/Submission.aspx?groupid=DEFAULT ↓ ↓	Select Create a Submission to start the proposal process.
Create a request Attestation Statement	You will be presented with
As a condition of the submission of your Investigator Sponsored Study (ISS) request, you must read and select either "I agree" or "I disagree" below. If you cannot agree with the statements below, you will not be able to submit your proposal. ViiV refers to ViiV Healthcare, its affiliates and/or collaborators. ViiV's interactions with healthcare professionals are led by our values of transparency, respect, integrity and patient focus. As part of our commitment to running our business in a transparent and responsible way, we are strengthening our policies that govern how we interact with healthcare professionals. Therefore, we are seeking to understand in advance if there are any circumstances which could give rise to a potential conflict of interest from your engagement with ViiV.	a form that includes an attestation statement
Once ViiV has reviewed the information that you provide below, ViiV (or its agent) will confirm to you whether or not there are any circumstances that may prevent us from engaging with you on this occasion, ViiV will endeavour to review and confirm as soon as possible following your	

The system will not allow you to create the initial proposal summary, a concept proposal, before you agree with the Attestation Statement.



Create a Submission (2 of 4)





The title provided here will be used by the system as the title during the lifetime of the study.



Create a Submission (3 of 4)



★ Bookmark Manager × W ViiV Healthcare External P × ← → C ① qa-test2-portal.corp.idea-point.com/Details.aspx?ID=108 III Apps S GSK Home G Google C CognizantEmail OneCognizant OneCognizant C CognizantPeoplesoft W ViiV Heltahcare External P ■ QA IP	The concept form will be displayed
29july-viivp4-Study to collect ViSiONS screen shots Submitted Date: Not submitted yet Concept Files Emails Follow-Ups Study Management	Save will keep your updates but not submit and send to ViiV.
Form Save Submit ViiV Contact Information Add the person you discussed concept with Name	Submit will save your updates, sent them to ViiV,

The electronic concept form will be displayed. All questions should be answered before selecting Submit to send the information to ViiV



Create a Submission (4 of 4)



★ Bookmark Manager 🛛 🗙 🙀 ViiV Healthcare External P 🗙 M Inbox (5) - visions3viiv@g 🗙 🦲		
← → C	☆ 〓	A
👯 Apps 🚯 GSK Home 💪 Google 📴 CognizantEmail 🗅 OneCognizant 🚯 GRC Central 🗅 CognizantPeoplesoft 👾 ViiV Heltahcare Extern 👾 QA ViiV ISS External P 🔳 QA IP		confirmation
Welcome, ViiVp4 Mattes! Logout		commution
Healthcare		is displayed
Arr Submissions Create a Submission Create / Edit Profile Tools and Templates User Guidance		when the
		formic
		IOTITIIS
		submitted.
Thank you! This Request has been submitted.		
July-29-Second Submission-Collecting Information to help with Training		
Submitted Date: 7/29/2016		
Concept Files Emails Follow-Ups Study Management		
Form	-	

The system will display a confirmation when a form is saved or submitted to confirm the action taken. ViiV will be notified when the submission occurs.





- Once a Concept has been accepted the investigator will be notified and the full proposal submission can be entered in the system.
- The following high level steps are involved in submitting a proposal.
 - Complete the Proposal Form
 - Complete Budget Tool (if requesting funding)
 - Submit Budget Tool into "Files" (if applicable)
 - Submit Protocol into "Files" (if protocol available)
 - Submit Investigator CV into "Files"
 - Submit Investigator Medical License into "Files" (if applicable)
 - Review, Confirm and Update information in Investigator Profile (for longer studies, the Investigator Profile must be Reviewed every 2 years) Should this be upload?



My Submissions





Selecting the My Submissions option will display all of your submissions. (Clicking on this option when you are NOT logged in will start the login process then display the list of submissions after login is complete.) Clicking on a submission will select that submission and allow review and update of the information as appropriate.



Completing the Proposal Form (1 of 2)

V VVV Healthcare External X	A form to
Secure https://www.portain.dearpoint.com//becans.aspAnD=01+	
Form	provide the
	complete
Save Submit	in the second
	proposal
Submitting your Proposal	information is
Thank you for your interest in the Viev Investigator Sponsored Studies (ISS) program. To ensure a timely review of your proposal, there are two Parts (A and B) that must be completed. Part A - Complete key study information in the fields below in our on-line form. Part B -Involves either	displayed.
submitting your own protocol file or completing the provided proposal template. At any point, if you need to leave the system before completing	
later time. Once your submission is complete (Parts A and B, and Budget Tool [if applicable]) and all requested documents, you will receive a	
confirmation e-mail letting you know that your submission is complete and moving to the ViV Review Process.	
PARTA	The Course builting
Has any of the asset or country information changed from the concept?	The Save button
© Yes	allows the
• No	information to be
Number of sites participating:	saved and editing
	can be continued
Is the ViiV asset(s) defined above being requested as part of this proposal?	in another
	in another

The Proposal Form is displayed and will allow for input until the proposal has been submitted. The form is a few pages and the user may select the save button to save information provided and continue working at a later time.



session.

Completing the Proposal Form (2 of 2)



One all the information for the proposal has been completed select the "Submit" button at the top of the form. This will check the information for valid entries and submit the information to ViiV Healthcare.



Submitting/Sharing Files (1 of 4)





Files can be uploaded to the system to allow sharing with ViiV.



Submitting/Sharing Files (2 of 4)



ViiV Healthcare External P × M Training demonstration - × © Open Organize ▼ New folder Favorites Desktop Desktop Desktop	Search dumydocs	(A) (⊂ t ₩ ViiV Heltahcare Extern ₩ QA ViiV ISS External P ■ QA IF		Select files you want to upload from the window
Image: Solution of the second sec	Date modifie 1/26/2016 10 7/26/2016 10 7/			Click "Open" to save the selected files for upload
🔒 fef85ac604724ad5a8zip 🎽 🖻 BudgetIDoc.docx 🍷		🞍 Show all down	loads ×	

The upload can occur for any files you can access from your local machine via the files navigation widow.



Submitting/Sharing Files (3 of 4)





The selected files will be listed and can be marked for view only. Once ready click "Save Files" to complete the upload process.



Submitting/Sharing Files (4 of 4)



ViiV Healthcare Externa			
\leftrightarrow \rightarrow C (i) qa-test	2-portal.corp.idea-point.com/Details.aspx?ID=555	☆ 🖸 :	A
He	G Google Image: CognizantEmail Image: OneCognizant Image: GRC Central Image: CognizantPeoplesoft Image: QA ViiV ISS External P Image: QA IP ViiV DM Site Image: CognizantEmail Image: CognicantEmail Image: CognizantEmai		confirmation banner will be displayed when the process is complete.
	Test Submission - 26-Sep - Test 1 - Testing related exceptions in the process External Status: Proposal Under Review Submitted Date: 9/26/2016		

Once the process is complete the files loaded will be visible in the list of uploaded files.



Study Management Information



- From the main screen of the proposal information there is a tab labeled Study Management. This tab will open a list of various types of Study information which can be viewed and updated from the portal. The various types are:
 - Funding: Information about funding payments agreed in the contract
 - Drug Supply: Allows the investigator to request a supply of drug materials and see the status of current and previous requests.
 - Study Milestone: Key milestones of the project can be reviewed and updated.
 - Enrollment: Dates and status of enrollment versus target can be provided.
 - Publications: Publications can be submitted and the status and history tracked.
- Monthly Update Tasks
 - Review and Update (if necessary) Funding Tab information (if applicable)
 - Review and Update (if necessary) Study Milestones Tab information
 - Review and Update Enrollment Tab information (From 1st Screening visit to Last Subject Last Visit)



Study Management Information Page



G Google Accounts × ► 552 - Proposal Form Ave × ■ ViiV Healthcare External × ← → ⑦ @ qa-test2-portal.corp.idea-point.com/Details.aspx?ID=552 III Apps ③ GSK Home G Google ③ CognizantEmail ① OneCognizant ⑤ GRC Central C CognizantPeoplesoft IVIV Heltahcare External TEST-Study of the impact of Drug XXXXX on bone downomen at risk of Ostopedia External Status: Proposal Submitted Submitted Date: 9/19/2016	QA VIIV ISS External P = QA IP = VIIV DM Site	Submission title and status are at the top
Thank you! This Request has been submitted. Submission Form Files Emails Study Management Study Management • Funding • Funding • • Study Milestones • • Enrollment • • Publications •		Study Management tab selected
	The various sections are displayed. Clicking on the section name will display the data.	Ú

Study Management Information Tables ViiV

- General Information on Working with the Study Information Management Tables
 - Each list will have zero or more rows in a table.
 - The column heading for each row will be displayed
 - In the lower left corner of the table is a pencil icon if any of the rows are editable.
 - To edit row select the row and then click the pencil icon.
 - A form will appear that will allow you to edit data for the selected row.
 - For all DATE fields a calendar Pop-Up will be displayed that should be used to select the date to minimize date format issues.
 - When done editing information click the Save button at the bottom of the form to save your changes, click cancel to not make any changes.



Study Management Information – Funding (1 of 2)





Study Management Information – Funding (2 of 2)



To edit a row. Select the row and then clock on the pencil icon in the lower left corner (see previous slide). Complete the information in the pop-up form and then click Save.



Study Management – Funding Checklist

- The following is a checklist of Funding Updates to be made by the investigator during the study if applicable.
 - Monthly
 - Review and Update (if necessary) Target Dates for Milestone Payments
 - When Milestone is Completed
 - Update "Date Milestone Complete"
 - When invoice is submitted (if applicable)
 - Complete Invoice information
 - When update is requested by ViiV (as needed)
 - Review and Update (if necessary) Target Dates for Milestone Payments





Study Management Information – Drug Supply



To edit a row. Select the row and then clock on the pencil icon in the lower left corner. Complete the information in the pop-up form and then click Save. For a new request click on a row with NO request date, click edit, and add the appropriate request information.



- The following is a checklist of Drug Supply Updates to be made by the investigator during the study if applicable.
 - When Requesting Drug
 - Complete Request information
 - Confirm that "Enrollment" tab information is current and correct
 - When Drug is received at site
 - Confirm receipt by completing "Drug Received by Site Confirmation"



Study Management Information – Study Milestones



To edit a row. Select the row and then clock on the pencil icon in the lower left corner. Update the information in the pop-up form and then click Save.





- The following is a checklist of Study Milestone Updates to be made by the investigator during the study.
 - Monthly
 - Review and Update (if necessary) Target Dates for Study Milestone
 - When Milestone is completed
 - Update "Date Milestone Complete"
 - When update is requested by ViiV (as needed)
 - Review and Update (if necessary) Target Dates for Study Milestone





Study Management Information – Enrollment

G Google A ← → C Ⅲ Apps S	Accounts X N (1) qa-test2-portal.co GSK Home G Google	1 552 - Proposal Form Ava X orp.idea-point.com/Details.aspx?I 2 CognizantEmail 1 OneCogniza Thank you	/iiV Healthcare External x D=552 nt S GRC Central C Cognizar ! This Request has been subn	L ntPeoplesoft 😠 ViiV Heltahcare Ext nitted.	vtistons®	3	Enrollment Selected
Stuc	Ibmission Form dy Managerr Funding Drug Supply Study Milestones Enrollment	Files Emails Study	Management				Enrollment data table displayed
•	Publications						
	Date	# of Screened Subjects	# of Enrolled Subjects	# of Completed Subjects	Editable Until		
		0.00	0.00	0.00	2025-09-30		
		0.00	0.00	0.00	2025-09-30		
		0.00	0.00	0.00	2025-09-30		
1						•	

To provide an enrollment update select a row with no Date and then click on the pencil icon in the lower left corner. Complete the information in the pop-up form and then click Save. To correct information select the desired row, click on the pencil icon, update the information and then click Save.





- The following is a checklist for Enrollment Updates to be made by the investigator during a Clinical study with Human Subjects.
 - Monthly From 1st Screening visit to Last Subject Last Visit
 - Review and Update (if necessary) enrollment information
 - When requesting Study Drug
 - Review and Confirm enrollment information
 - When update is requested by ViiV (as needed)
 - Review and Update (if necessary) enrollment information





Study Management Information – Publications



To indicate a new publication select a row with no "Date Submitted" and then click on the pencil icon in the lower left corner. Complete the form and click Save. To correct information select the desired row, click on the pencil icon, update the information in the pop-up and then click Save. The publication document should be submitted on the Files Tab.



- The following is a checklist Publication Updates to be made by the investigator during the study.
 - When submitting a document for ViiV Review
 - Complete document information
 - When submitting the ViiV Reviewed document for Publication
 - Update the "Publication Status" to "Submitted"
 - When document has been "accepted" for Publication
 - Update the "Publication Status" to "Accepted"
 - When document has been "Published"
 - Update the "Publication Status" to "Published"
 - Complete "Citation" information

